

Travel Assist

Insured Person

Group Name CAE INC.

Policy Number SRG 9115053

**WORLDWIDE COVERAGE** 

A Highly Valued Employee Benefit

# **EMERGENCY ASSISTANCE SERVICES**

You and your covered dependents are automatically entitled to benefits under The Travel Assistance Program. Through this program, you have a variety of emergency assistance services available to you while you are traveling. Coverage is provided for you or a covered family member while traveling more than 150 km from your home or permanent place of work.

Obtaining the services you need is fast and easy! The attached identification card contains toll-free numbers to call when you need assistance. Multilingual operators are available 24 hours a day, 7 days a week.

The Travel Assistance Program offers the following features:

# MEDICAL EMERGENCY SERVICES

- Doctor, hospital, pharmacy and dentist referrals
- Verification of medical insurance
- · Help with guarantees to providers
- Communications with family and doctor at home
- Arranging shipment of prescription drugs, medical equipment, prescription glasses and similar items
- Arranging for copies of medical records
- Arranging for transportation and escort for minors

## MEDICAL EVACUATIONS AND REPATRIATIONS

- Arranging for medically necessary evacuations
- Arranging for necessary medical treatment en route
- Arranging for the return of the remains of the insured person in the event of death away from home

## EMERGENCY TRAVEL AGENCY SERVICES

- Help with replacement of lost or stolen airline tickets
- 24-hour emergency travel service for airline and hotel reservations

## **EMERGENCY LEGAL REFERRAL**

- Arranging contact with a local English-speaking attorney
- Direction to embassies and consulates

# INSURANCE COORDINATION

- Assisting with filing of travel-related claims
- Verification of coverage to providers
- Help with documentation and translation

# LOST BAGGAGE/LOST PASSPORT ASSISTANCE

- Immediate telephone advice on procedures
- Contact and follow-up with common carriers to track lost or delayed baggage
- Assistance in getting baggage forwarded to the insured
- Notifying authorities of insured's lost passport
- Provide directions to insured for replacement of lost passport

# ADDITIONAL SERVICES

- Health precautions for medically remote areas
- Immunization requirements
- Special medical care arrangements
- Passport & Visa information
- Weather information
- Advice for handicapped or disabled travellers

The person named is eligible for certain Services and Benefits as outlined in the Service Agreement provided to the Group.

Before obtaining medical and non-medical assistance, call one of the phone numbers below:

Telephone: U.S. & Canada 1-877-204-2017 Outside Canada 0-715-295-9967 collect



**WORLDWIDE COVERAGE** 



# Chartis Insurance Company of Canada Medical Emergency Assistance Card

#### INTERNATIONAL IDENTIFICATION CARD

INSURANCE The group name of your policy: CAE INC.

IDENTIFICATION Policy No.: SRG 9115053

In the event of a medical emergency, you must contact
Travel Assist immediately:

U.S. & Canada 1-877-204-2017 Outside U.S. and Canada 0-715-295-9967 (collect)

> Travel Assist

WORLDWIDE COVERAGE



Compagnie d'Assurance Chartis du Canada Carte d'assistance en cas d'urgence médicale

## **CARTE D'IDENTITÉ INTERNATIONALE**

N∘ D'IDENTIFICATION D'ASSURANCE

Le nom de votre police : CAE INC.

Votre numéro de police : SRG 9115053

Avant d'obtenir de l'aide médicale ou autre, appeler à l'un des numéros suivants:

Aux États-Unis ou au Canada: 1-877-204-2017 Ailleurs dans le monde: 0-715-295-9967 (à frais virés)

Travel PROTECTION PARTOUT
Assist DANS LE MONDE